

KC HELP

Knights Community Hospital Equipment Lend Program

Visit www.KCHelp.org



Jerry Rhoads - Founder & Volunteer CEO



KC HELP

- Presentation Topics
 - Our Mission
 - Brief description of our history
 - The type of service we provide
 - Our Community Uninsured , Poverty Statistics
 - Our Service in 2024
 - Our Near Term Needs
 - Our Project Needs



Mission

Simply put:

**If you medically need it, and we have it
it's yours for as long as you medically need it**

or

until your insurance provided equipment arrives.

We don't lock you out if you make above a certain amount. We are here to serve everyone. Often, to qualify for insurance or Medicare coupled with the delivery time, takes months. What do you do in the meantime? Can you even get released from the hospital? When your new equipment arrives, just bring back our used equipment so we can help someone else.



History

- Knights Community Hospital Equipment Lend Program
 - Richland Knights Council started Pilot Project September 1996
 - Created Non Profit Corporation - WA Business License September 1997
 - Granted 501(c)(3) Status Jan 1998
 - Networked with Hospitals and Clinics to fill gaps
 - All four Tri Cities K of C Councils stepped up to serve
 - Initially used Mini Storage Units
 - Opened KC Help Tri Cities Facility in Pasco Jan 2017
 - Growth in Service Tri Cities Facility since opening + 130%
 - Served over 50,000 People in our area during our 28 years of service
 - We have probably helped a family member of yours or a friend, if not we probably will.



What Do We Do

- Receive donated durable medical equipment (DME)
 - wheelchairs, hospital beds, lift chairs,
 - electric scooters and electric wheelchairs,
 - bath stools and transfer benches, portable commodes,
 - walkers, canes, crutches,
 - over the bed tables, transfer poles, knee scooters,
 - and much more
- Inspect, sanitize, and repair the equipment
- Receive and process requests from individual clients, care givers, hospitals, doctors, and health service professionals throughout the Greater Tri Cities
- Fit and Issue the Equipment to our Clients



Community Served

When COVID Hit

- Since the start of 2020, when the COVID pandemic brutalized our community, Tri City's KC Help center was able to immediately respond to our communities' critical needs.
- We stepped up and provided 16,853 equipment items to over 10,500 families for home care in over 56 cities, many in neighboring rural areas.
- Supply chain issues were overcome because we were staffed with skilled volunteers able to repair the donated medical equipment and provide sound, sanitized equipment to patients referred by their communities' health care network.
- Visit our web page for annual reports & stories from our clients.

www.kchelp.org



Community Needs Benton Franklin County 2023*

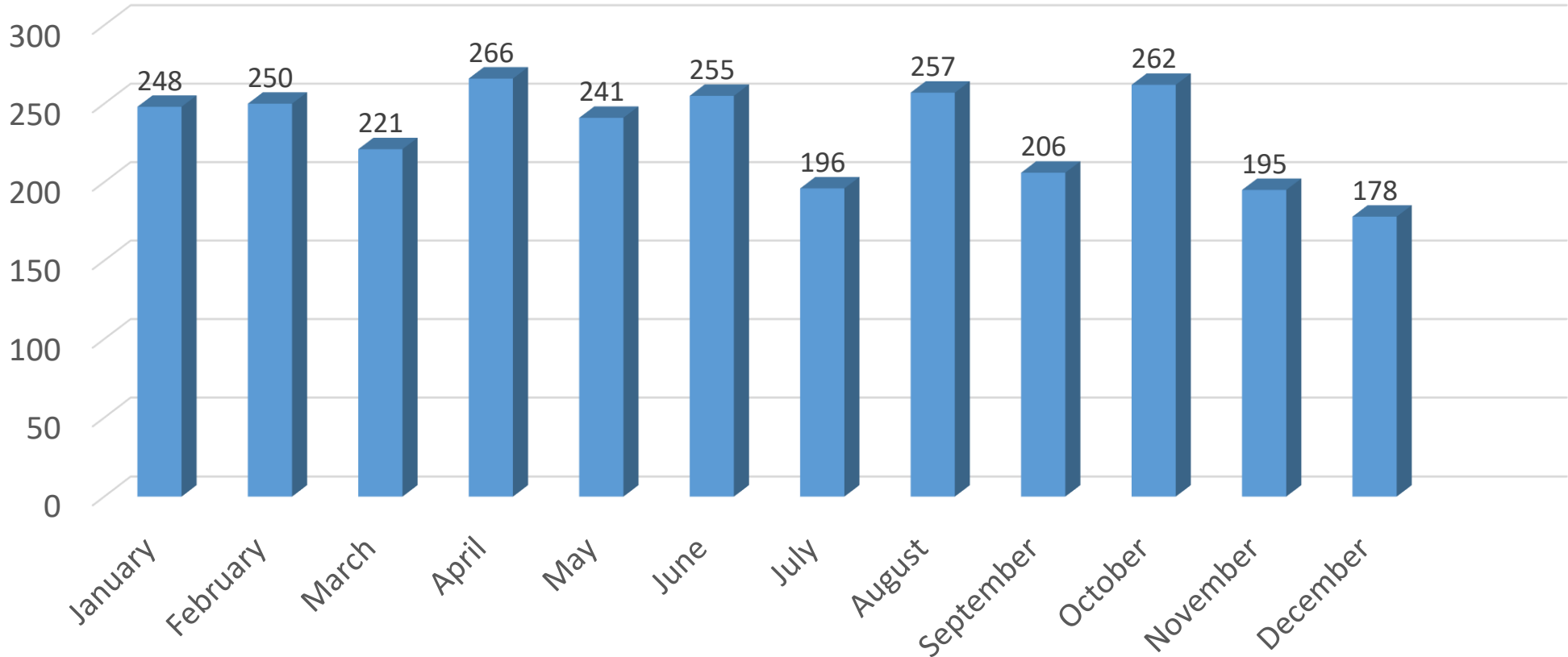
- Total Population Living in Poverty **38,000**
- Total Population on Medicare/Medicaid **84,000**
- Total Population of Seniors Living in Poverty **4,100**
- Total Uninsured **28,000**

*<https://www.bentonfranklintrends.org>



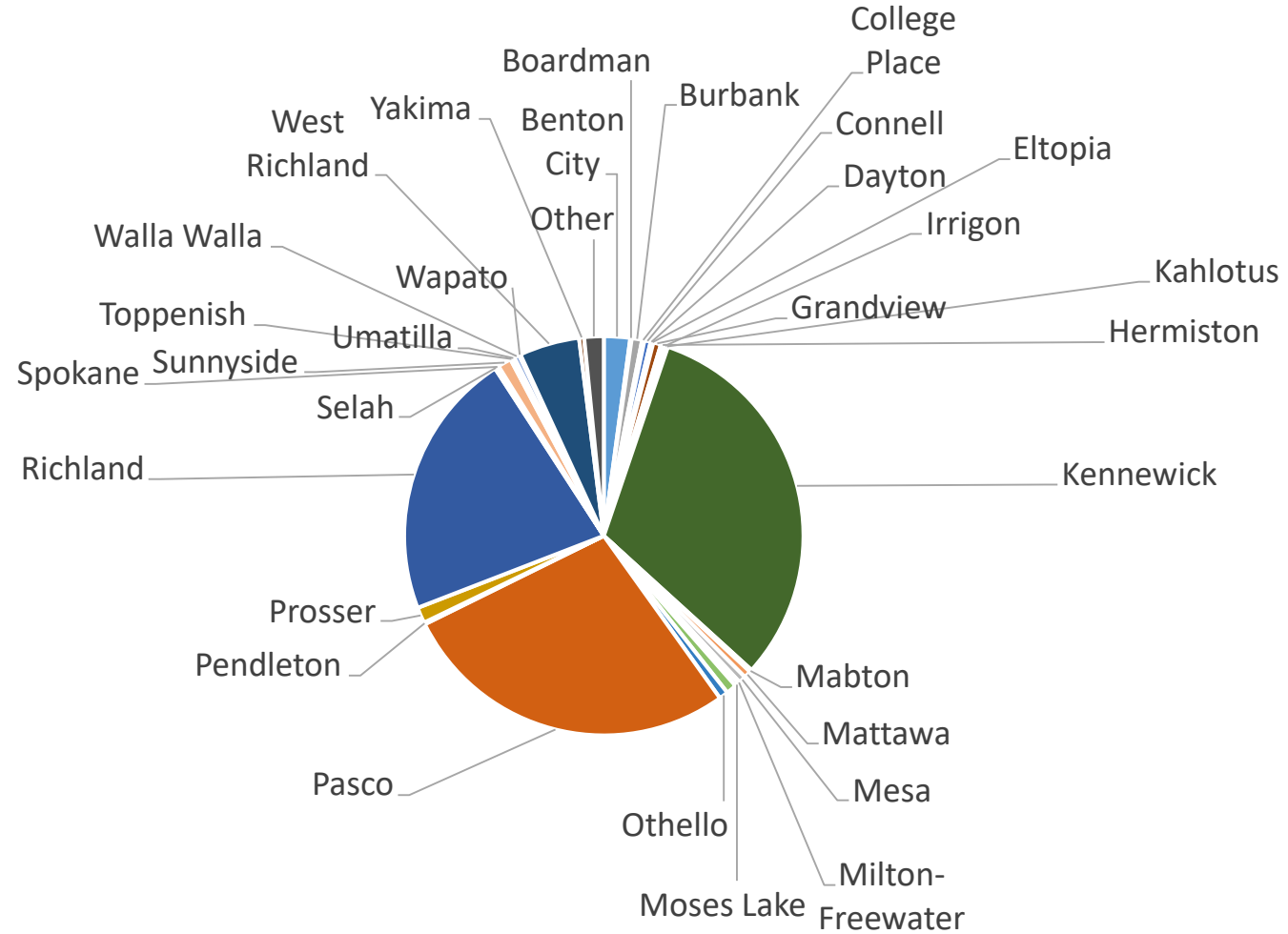
Community Served

Tri Cities KC Help Clients per Month
Total Clients in 2024 = 2,775





Communities Tri Cities Served = 34+





Community Served

Equipment Types Loaned in 2024

80+ different types

2 Wheel Walker	521
4 Wheel Walker	665
Air Mattress	22
Bath Rail	6
Bath Stool - Bench	459
Bed Cane	52
Bed Rail	40
Bed Step	3
Blood Pressure Cuff	5
Cane	105
Commode	239
Crutches	57
Cushion	28
Electric Scooter	10
Electric Wheel Chair	113
Electric Wheel Chair Repairs	10

Exerciser	7
Foot Rests	20
Gait Belt	10
Grab Bar	23
Grabber	13
Hemi Walker	10
Hospital Bed	171
Hoyer Lift	56
Hoyer Sling	13
Knee Scooter	79
Leg Rests	9
Lift Chair	108
Mattress	16
No Wheel Walker	12
Not Listed	18
Over-The-Bed Table	38
Parkinson's Walker	5
Pillow	3
Pole	5
Reacher	16
Roho Cushion	4
Rolling Shower Chair	8
Safety Bar	5
Safety Pole	13

Safety Rail	8
Shoe Horn	4
Sit to Stand	24
Slide Board	6
Sliding Bath Bench	21
Sock Aid	7
Stand Up Walker	10
Standard Wheel Chair	618
Tilt Wheel Chair	3
Toilet Frame	41
Toilet Rail	60
Toilet Riser	186
Transfer Bench	7
Transfer Board	3
Transfer Pole	31
Transport Chair	106
Trapeze	18
Tub Safety Rail	16
Tub Transfer Bench	8
Wedge Pillow	7
Wheelchair Ramp	4
Other	58



Durable Medical Equipment

Loaned in 2024 Total = 4243

Monthly Average 350+

Value of Service = \$1,300,000

- Walkers, (5 types including hemi and Parkinson) **1,223**
- Wheelchairs and Transport Chairs **727**
- Electric Wheelchairs & Scooters **133**
- In Home Hospital Bed **171**
- Patient Lifts and Sit to Stand Lifts & Slings **82**
- Lift/Recliner Chairs **108**
- Shower Chairs, Transfer Benches **487**
- Commodes, Toilet Risers, Support Rails **485**



Community Served

Equipment Loaned From Tri Cities Warehouse

Tri Cities Equipment Items Issued 2016 through 2024
(Tri Cities Warehouse Opened Jan 2017)





Our Operational Needs Today

1. We have run out of room to store repaired equipment
 - a) Equipment in-flow and out-flow varies requiring storage space to flex with demand
 - b) Need 2000 sq feet temporary space for 2-3 years. **Cost to Rent - \$48,000**
2. Equipment parts costs are exceeding our budget to purchase consumables and repair parts.
 - a) Electric Wheelchair Batteries last ~ 2 years & range from \$80 to \$450 a pair-Need 45-50 pairs for existing electric wheelchairs and scooters ready to loan. - **\$12,000**
 - b) Mattresses can be cleaned but average use is for 5 clients. If ripped, must be tossed
 - i. Mattress costs for long term bed-bound clients are increasing
 - ii. A Gravity 5 or 7 long term care mattress costs \$350-\$400 each
 - iii. A pulsating air mattress cost \$1500-\$2500
 - iv. Need 27 new mattresses to match existing beds- **\$15,000**
 - c) Often donated and returned wheelchairs are missing foot rests. We need 50 wheelchair foot rest pairs to match existing wheelchairs that are lacking
 - i. Price per pair is now \$56 to \$84, was \$19 -\$27 a pair
 - ii. Cost for existing inventory **\$4200**, Cost to last a year **\$12,000**



Urgent Project Needs

Our Pasco Warehouse Cannot Meet Our Community's Current and Growing Needs

- Existing Tri Cities Warehouse: 5300 sq. ft. Is too small.
 - Operations: Sanitization, Repair, Storage, & Distribution have now outgrown usable space
 - Expenses to sustain operation rely on limited revenue streams- donations and grants
- Solution
 - Create new repair and distribution facility and mini storage business
 - 16,000 sq. ft. Serves Tri Cities North & West communities. Engineering and permits near complete on 3.2 acres in Richland
 - State Grant Funding Request Submitted. Cosponsors - Local Senators and Representatives.
 - Seeking Commercial Funding to Build - Self-Service Storage to sustain operation expenses
- Existing Pasco Warehouse
 - Convert existing warehouse to a distribution facility with equipment sanitization, storage inventory (three months), minor repairs, and administration support.
 - Serves Tri Cities South and West Communities

KC Help Expansion Project

***Coming soon...
KC Help mini-storage***



*for more information
call 509-535-1XXX*



Corner of Van Giesen and Bypass



How Can You Help

- Financial Support for our Operational needs
- Volunteer support at our Pasco Facility
- Support for Project
 - How
 - Share our needs through your Association and Business
 - Link your Websites to ours showing support
 - Tell our story of needing support for our project
 - Consider Sponsoring Capital Campaign Activities
 - Advertise
 - Host Fundraising Events or Presentations
 - Opportunities to get involved

Thank You For Your Support

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