



KC HELP

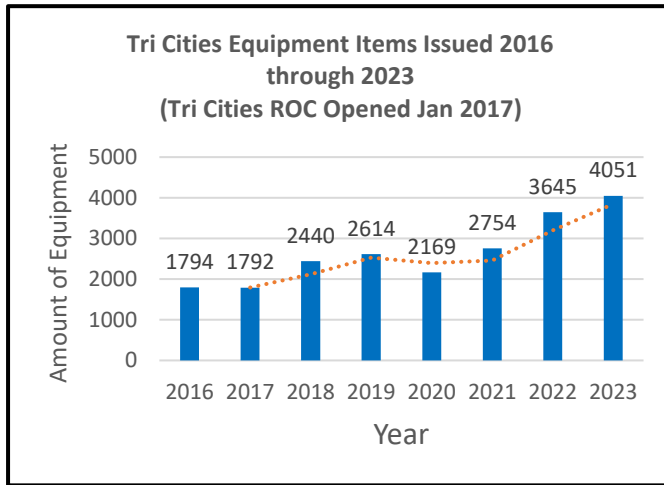
The Knights Community Hospital Equipment Lend Program
 Regional Operation Center, 324 W. Margaret St., Pasco, WA 99301-3717

Dear Friends of KC Help,

April 17, 2024

My first thoughts as I begin this letter are how grateful I am for your support, especially over the last four years. What your support has enabled us to do is amazing. Just look at the graph for our last six years of service. As of September of this year, we have already exceeded past years.

Four years ago our world was turned upside down due to the Covid pandemic. Our staff and



volunteers have weathered the storm providing exceptional service to our community. Our mission proves essential to filling the gap in State and Federal healthcare programs. For the past 27 years and especially during the pandemic, KC Help remained a critical participant in our area’s healthcare network by providing durable medical equipment to the less fortunate. As hospitals return to full care service, our program is providing much needed equipment support. More In-home nurses and caregivers are using us to obtain needed equipment for families to recover at home.

How much is this service worth to our community? The following tables for our 2023 service shows just how much our volunteers have accomplished. The number of rural cities we served and the need in our communities is staggering.

Regional Service Center for 2023	Total Clients	Equipment Provided	Value of Service	Volunteer Hours	Cities Served	Client Calling
Tri Cities Service Center	2,554	4051	\$ 1,600,271	5,024	60	6,810
Equipment Type	Tri Cities					
Hospital Bed w Mattress	178					
Manual Wheelchairs	713					
Electric Wheelchairs	159					
Lift Chairs	92					
Hoyer Lift/Sit to Stand	146					
Knee Scooters	69					
Walkers	764					
Bathroom & Other DME	1,930					

It has not been easy. With inflation facing us and potentially more impact from the next wave of Covid approaching us, it will be even harder. Inflation and supply chain constraints have driven our costs higher for parts, consumables, and transportation. Even our insurance and utility costs increased. We desperately need your continued support to maintain operations and to expand our ability to meet our communities’ needs.



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While our Pasco facility continues to serve the community, we are now poised to build a KC Help Campus in Richland. Through the generosity of Richland Knights of Columbus, we have received a land gift of 3.2 acres. Our plan is to build a source of income for KC Help on land that is located at the corner of Van Giesen and the Bypass (See Drawing page 4). The source of income will consist of 170 self storage rentals and 80 unit RV rental spaces.

Phase II of the building project would be a 16,000 sq ft corporate repair and distribution facility. The rental units and RV storage area will provide financial income to support KC Help well into the future. We will be filing our applications to begin construction this fall. Our plan is to build the income-generating features (RV and self-storage facilities) first. This will give us an income to support construction loan interest and other business expenses necessary to begin operation. Capital Campaign efforts will continue during the construction phase to help reduce the need for construction borrowing. Our challenge will be to get the project completed in the next two years.

A key feature of our self-storage operating structure is a tax-exempt feature afforded by creating a wholly owned subsidiary. Funds donated to the subsidiary including donations for capital and operation are deductible on your income tax. That's right, your donation for this project can qualify as a charitable donation. Even donations from RMDs under the qualified charitable donation (QCD) feature counts. This project will provide a steady flow of funds to assure KC Help remains a viable service in our community's health care network for years to come. We have attached an artist's rendition of what this will look like. If you would like a special presentation on this Capital Project, please let us know. Our Capital Project will need significant financial support. If you can help with funds, material, construction equipment or other support, please contact us and become a part of developing this legacy.

Most of our clients would not have been able to afford even a fraction of the cost to obtain needed equipment. Each of these families have shared stories of loss and hopelessness. Recently, a mom and her 5-year-old son came in looking for a Posterior Walker. When we met Juan, he was all smiles and seem to be enjoying an adventure out. Juan's school would not let him attend because his cerebral palsy put him at risk of falling or crashing into walls. Did we have one? Could Juan have it to go to school? Our answer; Yes. We set up the posterior walker to fit Juan and placed him in it. With a determined look on his face, Juan took off through the warehouse. We rushed after him, but he was doing just fine. When Mom asked how much it would cost and we said "nothing," tears filled her eyes. They left with smiles and hugs.



Michael has been a long-term client. His Agent Orange exposure in Viet Nam left him with an immune deficiency that has taken both of his legs. As a double amputee, he struggled with taking care of himself. Although the VA provided him his surgeries and prosthetics, amputation is above the knees makes walking difficult resulting in falls and injury. The equipment that allows him the most mobility is a multi-functional electric wheelchair. With seat elevation and tilt, he can prepare his meal at his counter, reach dishes on shelves, and generally take care of himself. VA covers a standard electric wheelchair, but the cost of a multi-



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function chair is between \$15,000 to \$20,000 and are not covered. Michael came to us three years ago at the urging of Don Pratt, past Tri City Man of the Year. His Doctor concurred with a prescription to KC Help. Recently, Michael came back to us, as the chair we provided needed repairs. The controls no longer functioned reliably. It was good to see Michael again and he left with a nearly new multi-function wheelchair and lots of smiles.

Visit our WEB site at www.kchelp.org for more stories and information.

KC HELP does not receive federal or state support through Medicare/Medicaid or any insurance program. Most of our financial support comes from generous people like yourself and organizations to which you belong. Many of our clients have lost their jobs and though they wish they could help with a small donation, they cannot. Your financial support is critical to KC Help's continued existence.

If you would like to use your RMD to support us, let your financial broker know. Our formal name is The Knights Community Hospital Equipment Lend Program Services, our EIN is 91-1859965, and details can be found on our website. Become a sustaining supporter and help us leave a legacy for our community. An endowment fund is available for your consideration.

Please use the enclosed form to designate how to use your gift and the self-addressed envelope to send us your donation. In addition, you could use our Website to make an online donation at www.kchelp.org. We will send you an acknowledgment letter for your tax purposes.

I would love to have you visit our facility at 324 W Margaret in Pasco and catch us in action any Tuesday or Thursday from 10 am to 2 pm or every second Saturday of the month from 8am-11am. Also, if you or your organization would like a tour or a presentation, please let us know. If you have questions, please do not hesitate to call or email me at director@kchelp.org.

Regardless of whether you are able to provide financial support, please share the availability of KC Help's services with anyone you know that may be in need of durable medical equipment. Our staff and volunteers work hard, to maintain facilities that are well stocked with donated equipment that has been cleaned, maintained, and repaired and ready to provide support to those with medical needs. Together we can care for our neighbors in need.

In closing, I pray you and your family are safe. If you have been impacted by health issues, I pray for your recovery. Of course, if you personally need equipment, please let us know. Together we can support each other and meet the needs of our community.

Thank you for your consideration and support.

Blessings,

Jerry Rhoads

President, KC Help

(509) 528 2941



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KC Help Corporation Campus

Overview



Before



After

Two-story building contains:

- KC Help Corporate Office, Equipment sanitization, Repair, and Distribution sections for each type of equipment.
- Each story 8000 sq. ft. Total 16,000 sq. ft. and equipped with freight elevator.
- KC Help Mini Storage Office and Security.

Three Self-Storage Buildings, Gated facility, with individual unit security and lighting
RV and Watercraft storage area

Convenient access and departure from Van Giesen